

2017-2019 Grenville OPP Detachment Action Plan and 2016 Progress Report Table of Contents

	<u>Page</u>
Message from the Detachment Commander.....	2
Facts and Figures	3
Our Detachment	4
Overview.....	6
Community Satisfaction Survey	6
Crime Data	7
Crime Progress Results	8
Traffic Data	9
Traffic Progress Results.....	10
Other Policing Priorities Progress Results	11
List of Priorities for 2017-2019	12
CRIME	13
TRAFFIC	17
Other Policing Priorities	18
Endnotes	20

Message from the Detachment Commander

This year, 2017, sees the commencement of the 2017-2019 Ontario Provincial Police Action Plan. This three-year plan articulates organizational direction and ensures consistency in service delivery. The Grenville County OPP Detachment Action Plan is specifically aligned to the Strategic Plan while also responding to unique community safety concerns. This Action Plan communicates our activities and public commitments for the next three years.

The Grenville County detachment is focused on identifying issues/trends within our communities and responding in a coordinated effort with our community partners. For example, Grenville County OPP has a designated Community Mobilization officer, who has developed a partnership with the Brockville Crisis Intervention Team to ensure a proactive response to mental health issues within our communities. Grenville County OPP also has three officers assigned to participate in a “Situation Table”, again ensuring a proactive approach to serving our community.

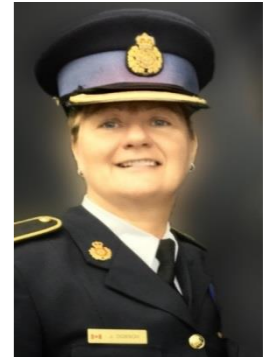
Concern regarding the high cost and sustainability of policing in Ontario continues. We recognize that communities across Ontario are facing extraordinary challenges. In response, the OPP is committed to continuous improvement in the delivery of policing services. While we cannot control every aspect of the increasingly complex policing environment, we have a responsibility to identify opportunities, make adjustments, and lay the groundwork for future prosperity and public safety in Ontario.

Using an analytical approach, our detachment is able to identify directed patrol strategies that put our members in the right places at the right times to target specific public safety concerns. As a direct result of our Focused Patrol initiatives, the Grenville County OPP has reduced their calls for service. Crime and traffic information analysis continues to allow us to strategically deploy our resources and maximize our impact. In 2017, we will continue to embed this analytical approach into our resource deployment.

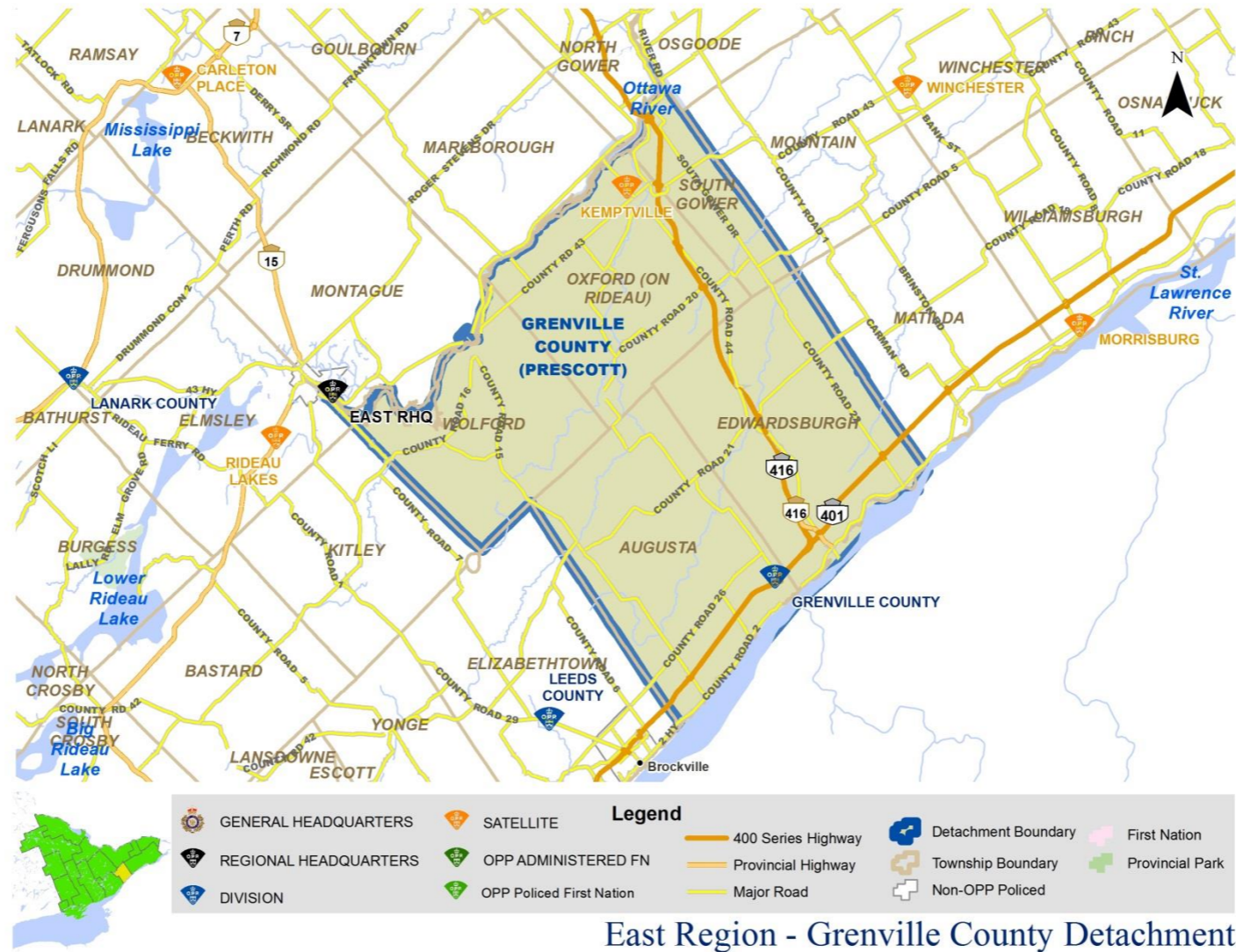
True measures of our success are reflected within our communities through the absence of crime, people feeling safer, and reduced victimization. Safe communities have always been a foundation for prosperous communities. The evolving complexities of crime, in addition to the unpredictable nature and demands of major investigations, critical incidents, and emergency response, require a significant and continued investment to ensure public safety. You can rest assured that our detachment members are up to the challenge.

The dedication of our members, together with the support and governance of our local police services board and municipalities, are integral for our sustained success in keeping our communities safe.

June Dobson
Inspector
Detachment Commander
Grenville County Detachment, OPP



Facts and Figures



Our Detachment

Grenville County is comprised of five municipalities: the Municipality of North Grenville; Augusta Township; Edwardsburgh-Cardinal Township; the Village of Merrickville-Wolford and the Town of Prescott.

The county is mostly rural in nature with many communities located throughout the five municipalities. The two largest centres are Kemptville (in North Grenville) and the Town of Prescott. Smaller communities include Merrickville (in Merrickville-Wolford), Cardinal and Spencerville (both in Edwardsburgh-Cardinal), as well as Maitland and North Augusta (both in Augusta).

The Detachment area is bordered to the west by Leeds County, the northwest by Lanark County, and the east by Dundas County (all policed by the OPP). The City of Ottawa (with its own municipal police service) borders the northeast portion of the county. The Rideau River runs east/west along the northern border of the county. The St. Lawrence River runs east/west along the southern border of the county with the Canada/United States border bisecting the river. The Johnstown Bridge, which crosses the St. Lawrence River, is the only international border crossing in the Detachment area. The Detachment also provides policing services to the Rideau River Provincial Park located just north of Grenville County in the City of Ottawa.

Detachment officers are responsible for patrolling the following 74 kilometres of provincial highways in Grenville County:

- Highway 416 running north/south through the county.
- Highway 401 running east/west along the southern end of the county.
- Highway 16 running north/south from the Johnstown Bridge to Highway 416.

Highway 401 is the main thoroughfare between Montreal and Toronto and is often referred to as Canada's busiest highway. Traffic on the highway is consistently steady with a large proportion comprised of commercial motor vehicles. Highway 416 traffic is lighter with much less commercial motor vehicle traffic. Traffic is generally light on Highway 16, a two-lane highway measuring approximately two kilometres in length.

Agriculture is the main industry throughout Grenville County, although some commercial industries are located in the south end of the county where Highway 401 and the St. Lawrence River are easily accessible. North Grenville and Prescott both have growing retail industries while the community of Merrickville has many thriving businesses as a result of its popularity as a tourist destination.

Detachment Personnel **Table 1.1**

Uniform	TOTAL
Inspector	1.00
Staff Sergeant	1.00
Sergeant	5.00
Constable	57.00
TOTAL Uniform	64.00
TOTAL Civilian	6.00
TOTAL	70.00
TOTAL Auxiliary Hours*	4,180

** Numbers provided are the combined total of auxiliary hours for Grenville and Lanark Detachments.

OPP Detachment Facilities **Table 1.2**

Facility	2017
Number of Host Detachments (Prescott)	1
Number of Satellite Locations (Kemptville)	1
Forensic Identification	
Provincial Communication Centre	

Hours (Field Personnel) **Table 1.3**

	2014	2015	2016	Change 2015/16 (%)
Criminal Code	17,569.50	20,031.50	19668.25	-1.81%
Traffic	10,255.75	12,035.00	12825.25	4.97%
Patrol	21,461.00	16,700.25	15232.00	-8.79%
Other	62,562.00	65,011.50	65394.50	0.87%
TOTAL	111,848.25	113,778.25	113,120.00	-0.58%

Criminal Code & Provincial Statute Charges Laid **Table 1.4**

	2014	2015	2016	Change 2015/16 (%)
Highway Traffic Act	4,308	4,817	4447	-7.7%
Criminal Code Traffic	107	114	130	14.0%
Criminal Code Non-Traffic	707	597	693	16.1%
Liquor Licence Act	96	90	131	45.6%
Other	450	529	447	-9.8%
TOTAL	5,668	6,147	5,878	-4.4%

Please refer to endnotes for all data source and note details.

Overview

Community Satisfaction Survey

Community Satisfaction Survey conducted in 2016

This survey is a tool for gathering public opinion on policing issues and ratings of OPP service delivery. It can serve as:

- a report card detailing how the people served by the OPP rate that service;
- a gauge of public concern about crime and policing issues;
- an indicator for making improvements to police services; and
- a means to measure how Ontarians view the OPP's service delivery.

The OPP Community Satisfaction Survey is a telephone survey conducted with the general public by research company R.A. Malatest & Associates Ltd., on behalf of the OPP. The survey is conducted for each OPP detachment every three years and annually province-wide. Randomly selected telephone numbers and Random Digit Dial were used to sample respondents who were at least 16 years old, where no member of the household was employed by the OPP.

1.	The OPP and the Community Overall, 99.0% of respondents felt 'very safe' or 'safe' in their community.
2.	Ease of Contacting the OPP Of the 100 respondents (or 26.0%) who said they had contacted the OPP in the past year, 86% were 'satisfied' or 'very satisfied' with the ease of contacting the OPP.
3.	Overall Satisfaction Overall, 93.4 % of respondents were 'very satisfied' or 'satisfied' with the quality of police service provided by the OPP.
4.	The OPP's Ability to Work with Communities – Problem Solving Overall, 93.4 % of respondents were 'satisfied' or 'very satisfied' with the OPP's ability to work with the communities to solve problems.
5.	Contact with the OPP Over the past year 64 respondents (or 16.7 %) had contact with the OPP as a result of a traffic situation, a property crime, or a violent crime. Contact with the OPP was either as a victim/witness or as an accused/charged person. These respondents were then asked how satisfied they were with that contact, 76.2 % of respondents were 'satisfied' or 'very satisfied' with their previous contact.

Crime Data

Violent Crimes

Table 2.1

Offences	2014	2015	2016	Change 2015/16 (%)	2016 Clearance Rate (%)
01-Murder	0	0	0		/0
02-Other Offences Causing Death	0	0	0		/0
03-Attempt Murder	0	0	0		/0
04-Sexual Assault	33	25	22	-12.00%	81.82%
05-Assault	118	151	114	-24.50%	95.61%
06-Abduction	4	6	0	-100.00%	/0
07-Robbery	4	4	1	-75.00%	100%
08-Other Crimes Against a Person	93	76	62	-18.42%	83.87%
TOTAL	252	262	199	-24.05%	90.45%

Property Crimes

Table 2.2

Offences	2014	2015	2016	Change 2015/16 (%)	2016 Clearance Rate (%)
01-Arson	4	6	1	-83.33%	0.00%
02-Break and Enter	53	104	97	-6.73%	15.46%
03-Theft Over \$5,000	41	39	33	-15.38%	30.30%
04-Theft Under \$5,000	250	268	251	-6.34%	27.23%
05-Have Stolen Goods	19	22	7	-68.18%	71.43%
06-Fraud	82	111	150	35.14%	15.33%
07-Mischief	201	227	207	-8.81%	24.15%
TOTAL	668	812	730	-10.10%	22.88%

Shaded cell indicates percentage change does not allow for dividing by zero.
Please refer to endnotes for all data source and note details.

Other Criminal Code

Table 2.3

Offences	2014	2015	2016	Change 2015/16 (%)	2016 Clearance Rate (%)
01-Offensive Weapons	10	6	6	0.00%	100.00%
02-Other Criminal Code *excluding traffic	122	94	99	5.32%	72.73%
TOTAL	132	100	105	5.00%	74.29%

Drugs

Table 2.4

Offences	2014	2015	2016	Change 2015/16 (%)	2016 Clearance Rate (%)
01-Possession	86	87	67	-22.99%	100.00%
02-Trafficking	13	14	15	7.14%	93.33%
03-Importation and Production	1	6	8	33.33%	62.50%
TOTAL	100	107	90	-15.89%	95.56%

Federal Statutes

Table 2.5

Offences	2014	2015	2016	Change 2015/16 (%)	2016 Clearance Rate (%)
01-Other Federal Statutes	12	9	6	-33.33%	83.33%
TOTAL	12	9	6	-33.33%	83.33%

2016 Intelligence-Led Policing – Crime Abatement Strategy

Table 2.6

Number of Verifications	Number of Charges
61	29

Crime Progress Results

Provincial Targeted Outcome: 1.9% reduction in overall violent crime by 2016
Provincial Targeted Outcome: 11.3% reduction in overall property crime by 2016

PRIORITY	PROGRESS
Violent Crime: Assault and Sexual Assault	<p>Targeted Outcome Achieved</p> <ul style="list-style-type: none"> Grenville County saw a reduction of 4.54% in violent crimes from 2014 to 2016 and an overall reduction in all violent crimes of 8.72% from 2015 to 2016.
Property Crime: Theft Under \$5,000, Mischief and Break and Enter, Fraud	<p>Relevant Activity Underway/Challenges Identified</p> <ul style="list-style-type: none"> Grenville County saw an overall decrease in the number of property crimes from 2014 to 2016 with the exception of frauds which spiked in 2016 and mischiefs which increased in 2015 but fell again in 2016. 2016 saw a large increase nationally of telephone frauds such as the Canadian Revenue fraud. The OPP has continued to alert citizens through media, social media and through education of store owners and elderly persons to protect themselves. We continue to use our Detachment Intelligence Analyst to devise focused and directed patrols to combat property crimes.
Illicit Drugs: Trafficking and Possession of: <ul style="list-style-type: none"> Cocaine Marijuana MDMA (ecstasy or methylenedioxy-methamphetamine) 	<p>Relevant Activity Underway</p> <ul style="list-style-type: none"> Grenville County has continued the fight against drugs by educating our students through the DARE and KIDS programs, making presentations partnered with the Health Unit and the former CDAT unit (now Community Street Crime Unit) and partnering with our stakeholders in anti-drug initiatives. Grenville County uses focused enforcement via our Detachment Analyst reports and our Community Drug Action team to show a clearance rate of 95.56%. Overall Grenville County saw a reduction of 10% in drug offences from 2014 to 2016.
Reducing victimization from cyber and/or technology-enabled crime through engagement and education	<p>Relevant Activity Underway</p> <ul style="list-style-type: none"> Targeted media releases. Presentations by our Community Services Officer and Community Mobilization Officer. Engaging stakeholders through education in recognizing victims i.e. stores that sell prepaid credit cards and iTunes cards.

Traffic Data

The OPP is focused on the “Big Four” factors in deaths and injuries: lack of occupant restraint, aggressive driving including speeding, impaired and distracted driving.

Motor Vehicle Collisions (MVC) by Type Table 3.1
(Includes roadway, off-road and motorized snow vehicle collisions)

	2014	2015	2016	Change 2015/16 (%)
Fatal MVCs	3	4	4	0.00%
Personal Injury MVCs	95	98	110	12.25%
Property Damage MVCs	709	578	569	-1.56%
TOTAL MVCs	814	695	691	-0.58%
Alcohol-related MVCs	18	21	32	52.38%
Animal-related MVCs	164	119	142	19.33%
Persons Killed	3	4	5	0.00%
Persons Injured	144	128	152	18.75%

Fatalities in Detachment Area Table 3.3

Roadways	2014	2015	2016	Change 2015/16 (%)
Fatal Incidents	3	4	4	0.00%
Persons Killed	3	4	5	25.00%
Alcohol-related	1	1	0	-100.00%

Marine	2014	2015	2016	Change 2015/16 (%)
Fatal Incidents	0	1	0	-100.00%
Persons Killed	0	1	0	-100.00%
Alcohol-related	0	1	0	-100.00%

Primary Causal Factors in Fatal MVCs on Roadways Table 3.2

		2014	2015	2016	Change 2015/16 (%)
The Big Four	# of Fatal MVCs where speed is a Factor	0	0	1	100.00%
	# of Fatal MVCs where alcohol is a Factor	1	1	0	-100.00%
	# of Fatalities where lack of seatbelt* use is a Factor	0	0	0	0.0%
	# of Fatal MVCs where driver inattention is a Factor	1	2	1	-50.00%
# of Fatal MVCs where wildlife is a Factor		0	0	0	
Total Fatal MVCs		3	4	4	0.00%

Off-Road Vehicles	2014	2015	2016	Change 2015/16 (%)
Fatal Incidents	0	1	0	-100.00%
Persons Killed	0	1	0	-100.00%
Alcohol-related	0	1	0	-100.00%

Motorized Snow Vehicles	2014	2015	2016	Change 2015/16 (%)
Fatal Incidents	0	0	0	/0
Persons Killed	0	0	0	/0
Alcohol-related	0	0	0	/0

Shaded cell indicates percentage change does not allow for dividing by zero.

Diagonal shaded cell indicates that the count of injured persons was not available at time of extract due to issues with Involved Persons in the eCRS database

Please refer to endnotes for all data source and note details

Traffic Progress Results

Provincial Targeted Outcome: 1.7% reduction in total motor vehicle collisions by 2016

PRIORITY	RESULTS
<p>The Big Four causal factors of fatal, personal injury and property damage collisions on roadways, waterways and trails: impaired (alcohol/drug), speeding/ aggressive and inattentive/distracted driving and lack of occupant restraint and safety equipment</p>	<p>Targeted Outcome Achieved</p> <ul style="list-style-type: none"> • Grenville County saw a 15.11% reduction in the total number of motor vehicle collisions from 2014 to 2016, which surpassed the Provincial Target of 1.7% by 2016. • Grenville County saw a 0.58% reduction in the total number of collisions from 2015 to 2016. • Members participated in traffic initiatives every long weekend, the spring and fall seatbelt campaigns, Operation Impact and Operation Corridor, resulting in 3482 Provincial Offences Charges relating to speeding, distracted driving and non-seatbelt compliance offences. • Grenville County has utilized our Detachment Intelligence Analyst to strategically plan directed and focused patrols.

Other Policing Priorities Progress Results

PRIORITY	RESULTS
Calls for service involving persons with mental health issues or in a mental health (MH) crisis through engagement and education	<ul style="list-style-type: none"> • Introduction of the Brief Mental Health Screener in 2014 resulted in better communication between the involved person, police and hospital staff. • Community Mobilization Office conducts bi-weekly outreach to persons with mental illness, putting them in contact with mental health crisis workers to obtain needed assistance. • The formation of a Situation Table which addresses the specific needs of individuals resulting in the proper organization taking the lead to assist those persons. • Frontline members trained on the use of the BMHS form.
Reducing 9-1-1 “Pocket Dials” through engagement and education	<ul style="list-style-type: none"> • Media releases on the importance of locking cell phones and removing 911 from speed dial reduced the calls for service for 9-1-1 pocket dials.
Increase awareness and understanding of elder abuse and other abuse issues	<ul style="list-style-type: none"> • Partnership with Victim Services of Leeds and Grenville and the Grenville County OPP, Anti Rackets, and Elder Abuse Ontario.
Partner with other agencies and stakeholders to promote and sustain “Community Safety and Wellness”	<ul style="list-style-type: none"> • Situation table. • Intersections program targeting youth ages 12 – 17 before they commit criminal offences. • Mobilization Officer currently engaged in seven partnerships.

9-1-1 Pocket Dials

Table 4.1

Call Type	2014	2015	2016
Unknown Wireless	808	689	610
Officer Confirmed Pocket Dial	34	25	3
% Officer Confirmed	8%	4%	0%

2016 Mental Health Strategy Data

Table 4.2

Occurrences (contact made)*	Occurrences (no contact made)*	Occurrences (empty BMHS forms)	Occurrences (complete BMHS forms)	BMHS Compliance
189	2	0	178	94%

List of Priorities for 2017-2019

The OPP's action planning process ensures compliance with the Adequacy and Effectiveness of Police Services Regulation (Adequacy Standards) filed as O. Reg. 3/99 in 1999.

Through assessment, analysis and consultation, the following priorities were identified under three categories: crime, traffic and other policing. The priorities reflect provincial and regional issues. Subsequent local analysis and consultation will further identify the specific areas of focus for this region. Priorities will be addressed by effective management strategies combining engagement, education and enforcement. Operationalized within the construct of Ontario's Mobilization and Engagement Model of Community Policing these strategies will provide the foundation for sustainable community safety and reduced victimization.

CRIME	TRAFFIC	OTHER POLICING PRIORITIES
<p><i>Reduce Harm and Victimization</i></p> <p>Violent Crime</p> <ul style="list-style-type: none"> • Domestic Violence • Assault • Sexual Assault <p>Property Crime</p> <ul style="list-style-type: none"> • Theft Under \$5000 • Mischief • Break & Enter • Fraud <p>Illicit Drugs (including Opioids)</p> <ul style="list-style-type: none"> • Cocaine • Marijuana • MDMA (ecstasy or methylenedioxy-methamphetamine) • Fentanyl <p>Cyber Crime</p> <ul style="list-style-type: none"> • Reducing victimization from cyber and/or technology-enabled crime through engagement and education 	<p><i>Change driver behaviours responsible for injuries and deaths on roadways, waterways and trails</i></p> <p>The Big Four causal factors of fatal, personal injury and property damage collisions on roadways, waterways and trails: impaired (alcohol/drug), speeding/ aggressive and inattentive/distracted driving and lack of occupant restraint and safety equipment.</p>	<p><i>Continue collaborating for an enhanced police response to persons experiencing a mental health crisis</i></p> <hr/> <p><i>Partner to reduce the impact/risk/frequency of false alarms and 911 pocket dials</i></p> <hr/> <p><i>Partner to reduce crimes related to Elder Abuse</i></p>

CRIME

Violent Crime – Domestic Violence, Assault and Sexual Assault

Priority Description:

- Crimes against persons (in particular domestic violence, assaults and sexual assaults) affect community safety.
- By engaging the community and its partners to assist in reducing these crimes, the need for police response would be reduced allowing for members of the detachment to focus their efforts on other priorities in support of public safety and community wellness.

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
Prevention	Engagement / Education	<ul style="list-style-type: none"> • Schedule regular community engagement meetings with community partners and members of the community to promote participation in crime prevention and social development measures and activities. Stakeholders to be engaged are: Leeds & Grenville Victim Services, Mental Health Services, Youth Centres, Assault Response & Care Centre and Police Services Boards. • Detachment Abuse Coordinator sits on following committees: Domestic Violence High Risk Review Team, Elder Abuse High Risk Review Team and domestic Violence Advisory Team. • Utilize local media/social media to enhance public education and highlight successes and achievements of community/police initiatives and activities. • Local Community Services Officers will continue to educate youth in schools with respect to having and maintaining healthy respectful relationships. • Promote the Commit to KIDS Program at community engagement meetings. • Ongoing training to all detachment members in respect to measures/programs implemented. • Presentation by local Crown Attorney to address investigative requirements to ensure convictions. 	<p style="text-align: center;">Provincial Target</p> <p style="text-align: center;"><i>2% reduction in overall violent crime by 2019.</i></p> <p style="text-align: center;"><i>Provincial targeted outcomes are based on projections derived from trend analysis of 2012-2016 actual occurrence data</i></p>
	Enforcement	<ul style="list-style-type: none"> • Tracking of high risk offenders through the Niche RMS system and Intelligence-Led-Policing – Crime Abatement Strategy (ILP-CAS). • Through crime analysis, identify and implement directed patrol strategies. 	

CRIME

Property Crime – Theft under \$5000, Mischief, Break & Enter, and Fraud

Priority Description:

- Crimes relating to theft under and mischief and break and enters are often preventable. As in the case with violent crimes, these crimes consume police resources that may be better utilized in other areas of community policing that may be better utilized in other areas of community policing. Successful efforts in crime prevention, whether police or community driven, reduces demands on police resources, reduces victimization, improves community wellness and may contribute to reducing policing cost to municipalities.

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
Prevention	Engagement / Education	<ul style="list-style-type: none"> Engage community partners and local business establishments to promote sharing of information. Stakeholders to be engaged are: local pawn shops, Business Improvement Association, Neighbourhood Watch, and Police Services Boards. The Community Services Officers will provide training and awareness at community engagement meeting with respect to preventative programs, such as Safeguard Ontario; Lock it or Lose it Campaign, Crime Stoppers Program, Canadian Anti-Fraud Centre. Weekly media releases will also include information on these programs. Ongoing training to all detachment members in respect to measures/programs implemented. Confidential informant development and training. 	<p>Provincial Target</p> <p><i>2% reduction in overall property crime by 2019.</i></p> <p><i>Provincial targeted outcomes are based on projections derived from trend analysis of 2012-2016 actual occurrence data</i></p>
Enforcement		<ul style="list-style-type: none"> Community Street Crime Unit members (formally CDAT and Property Crimes) will enhance sharing of intelligence as these crimes are often related. Crime Stopper tips will be actively pursued by all members at detachment. Renewed focus on development of confidential informants to assist with solving crimes. Focused enforcement supported by East Region Analysts –Geo-mapping. ILP-CAS to prevent the recidivism of criminals. Focused enforcement and patrols supported by the Detachment Intelligence Analyst. 	

CRIME

Illicit Drugs (including Opioids)

Priority Description:

- Drug activity/usage results in an increase of property crime.
- Social development and progress is stemmed by use of these illegal substances and may increase violent crime.

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
Prevention	Engagement / Education	<ul style="list-style-type: none"> • Engage community partners and local businesses in supporting and developing local anti-drug initiatives through the assistance of the National Anti-Drug Strategy. • Stakeholders to be engaged are: school officials, Parent-Teacher Councils, Health Units, Addiction Services, and Police Services Boards. • Formation of the South Grenville Municipal Drug Strategies Committee consisting of the Health Unit, School Officials, Municipal Leaders, Community Members and the Mental Health Unit. • Community Services Officers will continue to educate youth by promoting the Knowledge, Issues, Decisions, Supports (K.I.D.S) program. • Community Street Crime Unit (CSCU) will make presentations to schools and other community groups. • Community engagement meetings will increase awareness of agencies that assist persons with addictions as well as promote other resources that are available. • Ongoing training to all detachment members in respect to measures/programs implemented. 	<p><i>No Provincial target has been determined at this time. The reporting of achievements will be based on:</i></p> <ul style="list-style-type: none"> • <i>Possession, trafficking and importation and production statistics (refer to pg. 7, Table 2.4)</i> • <i>Community Drug Action Team Statistics</i>
Enforcement		<ul style="list-style-type: none"> • In conjunction with the Drug Enforcement Unit, the Community Street Crime Unit members will actively recruit confidential informants and with the assistance of uniform members focus on persons in the community that are committing these crimes. • Uniform members will have a renewed focus on positive, meaningful street checks. • Focused enforcement supported by East Region Analysts –Geo mapping. 	

CRIME

Reducing victimization from cyber and/or technology-enabled crime through engagement and education

Priority Description:

- Equipping youth with knowledge and insights to reduce victimization of cyberbullying.
- Inform community on scams, dangers and related crimes of the internet to reduce victimization.

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
Prevention	Engagement / Education	<ul style="list-style-type: none"> • Partner with schools and parents to develop and deliver programs that address cyberbullying. • Partner with Community Safety Services, local media resources and community interest groups to inform the community as a whole about the inherent risks and dangers of the internet. • Partner with Youth Centres as a specific focus group. • Community Services Officers - Media Releases. • Community Services Officers – Presentations, information sessions and hand out material. • Expert presentation on “Cyber Safety” to community. • Provide related training to frontline officers. • Elder abuse awareness seminar with a cyber and technology education component. 	<p><i>Standardized tracking and reporting for this provincial priority area is currently being explored and defined organizationally.</i></p> <p><i>Achievements will be based on prevention activities until further established.</i></p>
Enforcement		<ul style="list-style-type: none"> • Use effective investigative techniques to identify perpetrators and collect evidence to support prosecution. • Work in concert with GHQ Technological Crime Unit to effectively investigate cyber/electronic crime and reduce victimization of members of the community. 	

TRAFFIC

The Big Four causal factors of fatal, personal injury and property damage collisions on roadways, waterways and trails: impaired (alcohol/drug), speeding/aggressive and inattentive/distracted driving and lack of occupant restraint and safety equipment

Local Initiatives such as:

- **Commercial Motor Vehicle**
- **Animal Related Collisions**
- **Marine**
- **Off Road Vehicles**

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
Prevention	Engagement / Education	<ul style="list-style-type: none"> • Partner with Ministry of Transportation in educational and enforcement initiatives. • Partner with Alcohol and Gaming Commission of Ontario (AGCO) to ensure licenced premises are in compliance. • Community Services Officers - Media Releases that promote awareness of wildlife danger on the roadway and the need to slow down during adverse conditions. • Community Services Officers – Presentations, information sessions and hand out material on roadway and waterway safety. • “Last Drink” Program. • Training of detachment members in Commercial Motor Vehicle Enforcement. 	0.5% reduction in total motor vehicle collisions by 2019. <i>* Provincial targeted outcomes are based on projections derived from trend analysis of 2012-2016 actual occurrence data</i>
	Enforcement	<ul style="list-style-type: none"> • Conduct enforcement initiatives that are proactive, preventative, directed and supported through collision analysis. • Focused enforcement supported by East Region Analysts –Geo mapping. • Participation in all provincial and regional traffic safety initiatives. • RIDE • Dedicated Traffic Management Officers (TMO) focused on the Big 4. • Marine patrol focusing on lifejacket compliance. 	

Other Policing Priorities

Continue collaborating for an enhanced police response to persons experiencing a mental health crisis

- Hours per officer visit to a hospital and specifically an emergency room with persons suffering from mental health crisis detracts from other community safety initiatives
- Effective response to mental health issues involves a broad spectrum of community service providers, including police, working together in partnership

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
Prevention	Engagement / Education	<ul style="list-style-type: none"> • Participation in the Roke Steering Committee which was formed after the inquest into the police shooting of Mr. Roke. It consists of doctors, crisis workers, OPP, and Brockville Police, • The committee, through Community Information Sessions, educates the public on the mental health care system and what family members can do to assist a family member who suffers from mental health issues. • Participate in Mental Health Awareness Week scheduled for October 2017. • Continued compliance with completing the Brief Mental Health Screener. • Community Mobilization Officer conducts bi-weekly Mental Health home visits partnered with a Mental Health Care worker to present services available to persons suffering from mental illness. • Formation of the Situation Table, bringing agencies together to address individual person's specific needs with the appropriate agency(s) taking action on addressing those needs. 	<p><i>No Provincial target has been determined at this time. The methodology and reporting on achievements will be based:</i></p> <ul style="list-style-type: none"> • <i>100% compliance and accuracy of completed InterRai Brief Mental Health Screener forms(began tracking June 2014)</i>

Other Policing Priorities

Partner to reduce the impact/risk/frequency of false alarms and 911 pocket dials.

Partner to reduce crimes against our elderly.

False alarm calls are high risk response

- Operational 2 in billing summary – high volume, low time standard
- Ineffective use of resources

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
Prevention	Engagement / Education	<ul style="list-style-type: none"> • Media releases to educate community on importance of locking cell phone when not in use. • Education on removing 911 from speed dial features. • Engage stakeholders to provide education on the impact/risk/frequency of false alarms and 911 pocket dials. 	<p><i>Reporting on achievements will be based on engagement and education activities.</i></p>
	Engagement / Education	<ul style="list-style-type: none"> • Elder abuse awareness seminar with a cyber and technology education component. • Media releases. • Engage with stakeholders to be aware of current frauds aimed at seniors. 	<p><i>Reporting on achievements will be based on engagement and education activities.</i></p>

Endnotes

Table 1.1 Detachment Personnel

Source: Ontario Public Service, 2016/12/31 Workforce Information Network Employee Extract, 2016/12/30

Notes: 1. Measure is Staff Strength Full-Time Equivalent (ssFTE). 2. Excludes students, seasonal, interns and all leaves of absence. 3. Data reflects employees who are "active" in WIN (includes employees using pre-retirement credits to remain on payroll leading up to official retirement, although not available operationally).

Add others as required

Table 4.1 911 Pocket Dials

Source: Computer Aided Dispatch (CAD) System, (2017/02/26)

Note: CAD data and will not mirror any other data sources on how 911 calls/911 hang ups are reported. 911 Officer Confirmed Pocket Dial data represents CAD occurrences entered by PCC Communicators for calls received with no-voice contact from cellular devices only. Where an officer confirms that a 911 Wireless call was indeed a 911 Pocket Dial the event types be changed and may not mirror other data sources (e.g. Niche) that reference 911 calls. This represents only a small percentage of all 911 calls handled and dispatched by the OPP.

Table 4.2 BMHS Compliance Report

Source: Records Management System (RMS Niche), (2017/02/08)

Note: Occurrences between 2016/01/01 00:00 and 2016/12/31 23:59

* Occurrences with MH UCR Code 8529